



UNSW
SYDNEY

Why can't I upload a file / folder?

The [Web application](#) works in most modern web browsers, but only the [Chrome](#) browser supports uploading of folders of data with drag and drop. If the [Web application](#) reports **0** files when you drag files from your computer into the Data Archive, you may not be using [Chrome](#).

For further information on using the [Web application](#) see the [Web application guide](#).

Help and further information:

- To learn more about the Data Archive:
 - go to the [Start here](#) page
 - see all [Help Topics](#)
 - see all [Frequently Asked Questions](#) (FAQs)
 - browse through the carousel on the [homepage](#) to view all available videos
- To access the Data Archive Web application, use this [link](#), or, go to the [Home](#) page for other access options
- To create, or update, a Research Data Management Plan go to the [ResToolkit](#) service
- **Note:** the Data Archive service is also available over SFTP, see the [SFTP client guide](#) for more information